



Intrepid
RESPONSE

Intrepid Response Basic Training (Mobile)

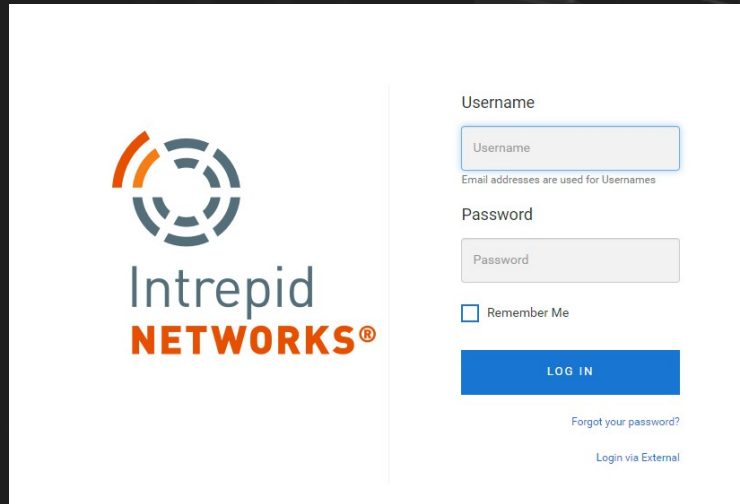


Accessing via the Web

To access Intrepid Response from the web, open a browser and go to:

<https://go.intrepidsuite.com>

Log in using the username (email address) and the password as provided by your Organization Admin.



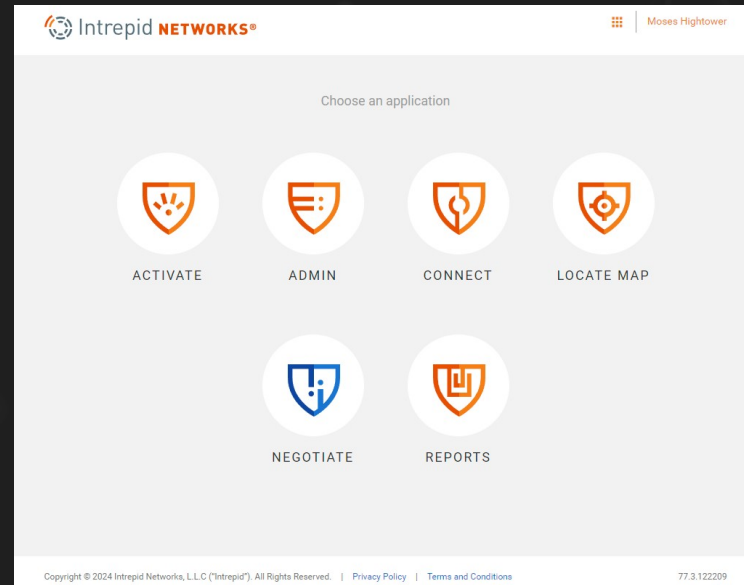
The image shows the Intrepid Networks login page. On the left is the Intrepid Networks logo, which consists of a circular icon with orange and blue segments and the text "Intrepid NETWORKS®". On the right is the login form. It has a "Username" label above a text input field with "Username" as a placeholder. Below the input field is the text "Email addresses are used for Usernames". There is a "Password" label above another text input field with "Password" as a placeholder. Below the password field is a checkbox labeled "Remember Me". A blue "LOG IN" button is positioned below the "Remember Me" checkbox. At the bottom right of the login area, there are two links: "Forgot your password?" and "Login via External".

The Web Dashboard

Once you have successfully logged in, you will see the available subscription options. Simply click on the icon for the module you wish to use.

To access your account profile, click on the username in the upper right corner of the browser window.

Both the user profile and the 9-button menu to the left are available on the top of every web page



Intrepid **RESPONSE**

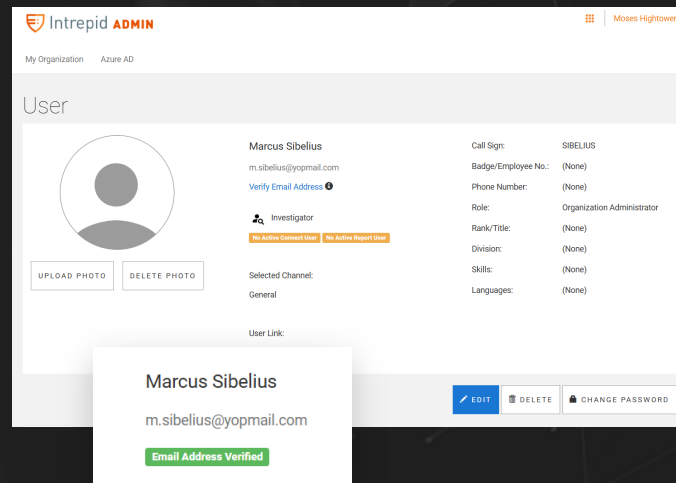
Web Profile / Verifying Email

Accessible from the Admin Module, the User Web Profile allows an Organization Admin to reset passwords, unlock accounts and verify the User Email.

To access the User Profile, scroll down the My Organization Page until you reach the user list. Select the user by clicking on the USERNAME (email address).

To verify the User email address, click the “Verify Email Address” link located under their email.

Once the user clicks the link in the verification email, their email address will be verified.

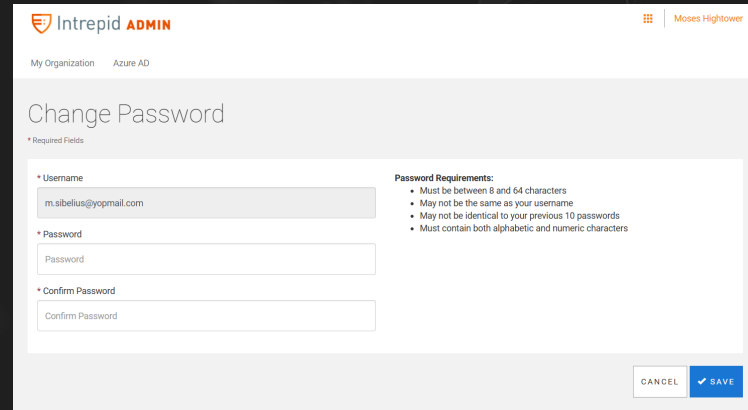


Change Password

To change a user's password, from the user's option page, click CHANGE PASSWORD.

Enter the new password, then enter it again to confirm. Please make sure that the new password conforms to the password requirements.

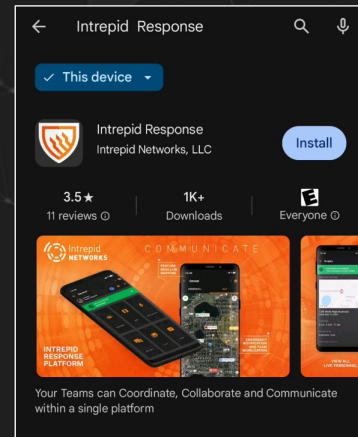
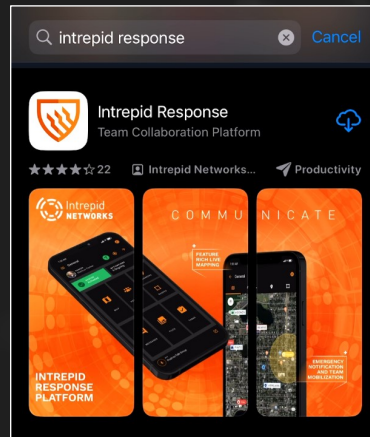
Click SAVE when done.

The screenshot shows the "Intrepid ADMIN" interface. At the top, there's a navigation bar with "My Organization" and "Azure AD" links, and a user profile "Moses Hightower". The main heading is "Change Password". Below it, a section titled "Required Fields" contains three input fields: "Username" (pre-filled with "m.sibelius@yopmail.com"), "Password", and "Confirm Password". To the right of these fields, "Password Requirements" are listed: must be between 8 and 64 characters, may not be the same as the username, may not be identical to the previous 10 passwords, and must contain both alphabetic and numeric characters. At the bottom right, there are "CANCEL" and "SAVE" buttons, with the "SAVE" button highlighted in blue.

Download the Mobile App

Intrepid Response is platform independent and can be used on iOS and Android phones. Download the latest version from your app store.

Search for “Intrepid Response” and download the version of the App with the ORANGE icon.



Permissions

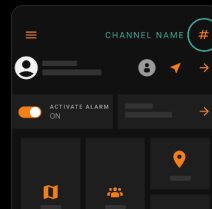
Basic App Permissions

For the Mobile App to function correctly, you must allow certain permissions the first time you log into the app.

GPS Button

This feature **MUST** be set to 'Leave On' for GPS positioning within the App to work properly.

The Channel Selector

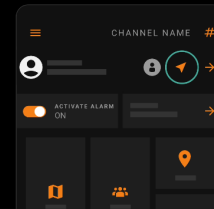


Operational data is organized into their respective Channels. Tap here to change the channel you are operating in.

1/3

NEXT

GPS Button



The GPS Button enables the app to track your location whenever you are logged into the app, even when the app is in the background, so your teammates can see you on the map.

Location permissions must be set to 'Allow all the time' for this button to work. For more accuracy, make sure 'Precise location' is selected.

☐ Turn Off

☒ Leave On

PREVIOUS

2/3

NEXT

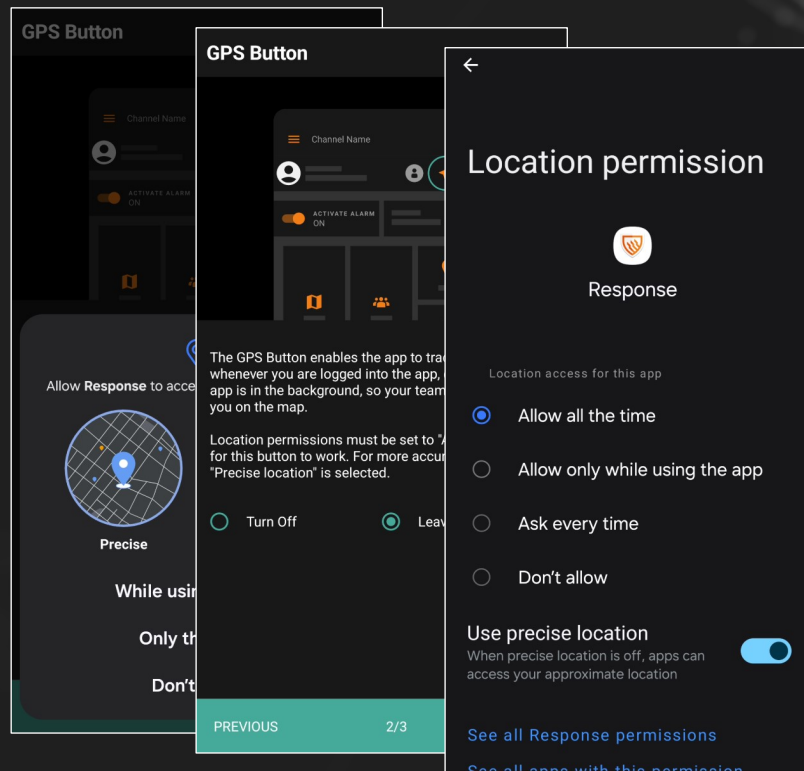
Permissions

GPS Button Cont.

You may be prompted to allow Response to access the device location. Please make sure to select 'Precise' and 'While using the app' in this screen.

Also make sure that 'Leave On' is selected.

Finally, your location permissions must be set to 'Allow all the time'.



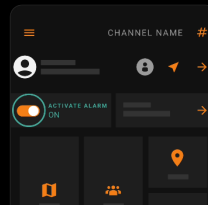
Permissions

Activate Availability

The Activate Module will require certain permissions to function properly.

In addition to location permissions from the previous steps, you will need to allow Response to send notifications.

The Activate Availability Switch



The Activate Alarm Switch enables you to turn on and off the ability to reach you through loud alarm activations.

To ensure you do not miss activation alarms, you must have this switch on and:

1. Allow Response to "Send Notifications"
2. Allow Response to ignore "Do Not Disturb" mode
3. Make sure "silent" notifications are not turned on

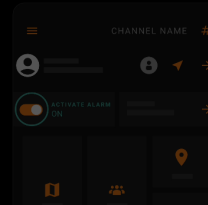
☐ Turn Off ☒ Leave On

PREVIOUS

3/3

DONE

The Activate Availability Switch



The Activate Alarm Switch enables you to turn on and off the ability to reach you through loud alarm activations.

To ensure you do not miss activation alarms, you must have this switch on and:

1. Allow Response to "Send Notifications"
2. Allow Response to ignore "Do Not Disturb" mode
3. Make sure "silent" notifications are not turned on



Allow Response to send you notifications?

Allow

Don't allow

Permissions

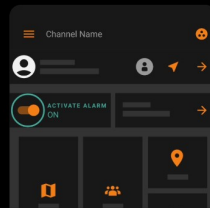
Activate Availability Cont.

The Activate Module will require certain permissions to function properly.

Make sure that the initial toggle is set to 'Leave On'.

Note that you may need to go to your device's settings to allow Activate to override Do Not Disturb and Silent modes.

The Activate Availability Switch



The Activate Alarm Switch enables you to turn on and off the ability to reach you through loud alarm activations.

To ensure you do not miss activation alarms, you must have this switch on and:

1. Allow Response to "Send Notifications"
2. Allow Response to ignore "Do Not Disturb" mode
3. Make sure "silent" notifications are not turned on

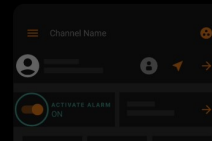
☐ Turn Off ☒ Leave On

PREVIOUS

3/3

DONE

The Activate Availability Switch



Permission Required

The Activate Alarm Switch cannot be turned on unless your app permissions are properly set.

To make sure you can be effectively mobilized for an incident, please enable override "Do Not Disturb" mode for Response and ensure "silent" notifications are not turned on.

DISMISS [GO TO SETTINGS](#)

☐ Turn Off ☒ Leave On

PREVIOUS

3/3

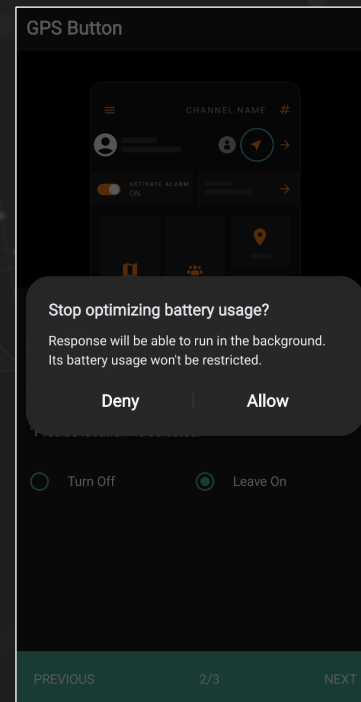
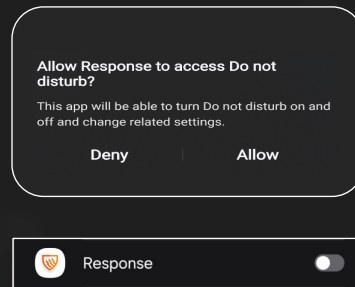
DONE

Permissions

Battery Optimization

Make sure to select 'Allow' and toggle the button to 'On', in your device's settings to allow Intrepid Response to override the Do Not Disturb and Silent modes.

Finally, make sure to 'Allow' Intrepid Response to stop optimizing battery usage.



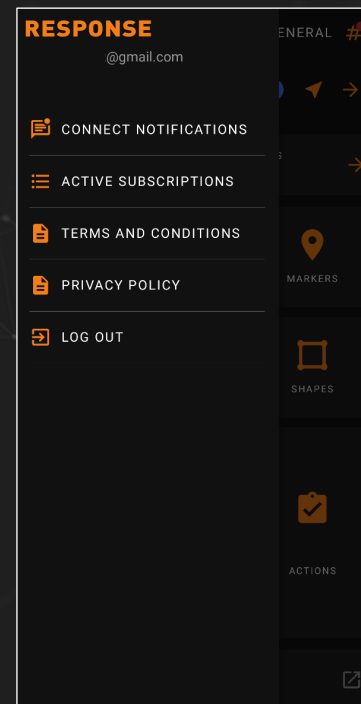
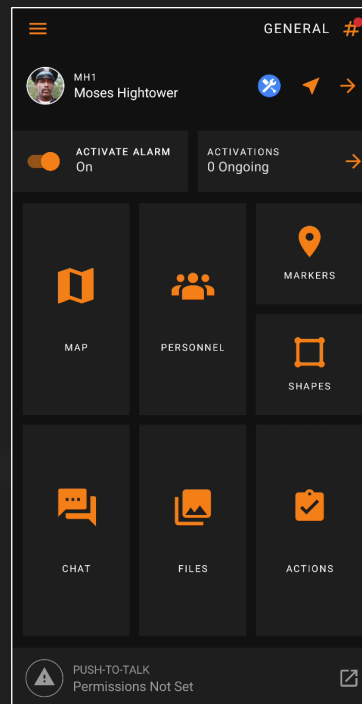
Mobile Dashboard

The dashboard will allow you to interact with the Intrepid Response platform.

The top of the dashboard contains the User Profile Button and the current Active Channel.

Immediately below that is the User Profile, Icon and GPS indicator.

To view the profile options, tap the  icon in the upper left corner.



Profile Settings

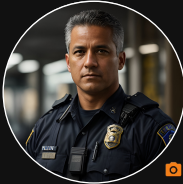
To edit your account settings, click on your profile image or name on the dashboard.

In this section you can change your Profile Photo, Call Sign, Team assignment and User Icon. You can also enter a User Link or Video URL for use with Locate.

Users may also change their password, provided their Email Address has been verified.

← Edit Account

PROFILE PHOTO



CALL SIGN

MH1

3 / 12

TEAM

• Training Officers >

USER ICON

✕ Technical Support >

USER LINK

← Edit Account

3 / 12

TEAM

• Training Officers >

USER ICON

✕ Technical Support >

USER LINK

User Link >

VIDEO URL

https://intrepidplatform... >

CHANGE PASSWORD

..... >

Activate Mobile

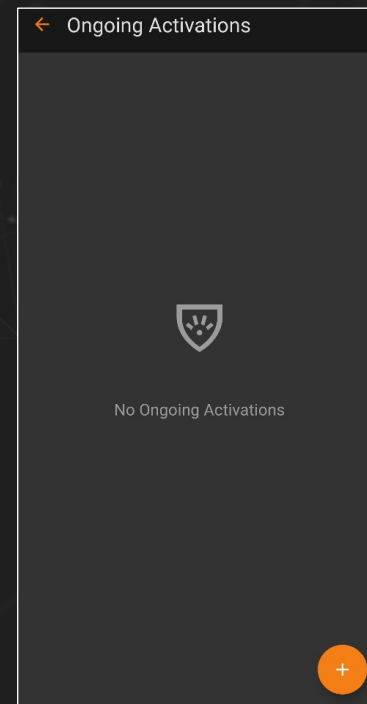
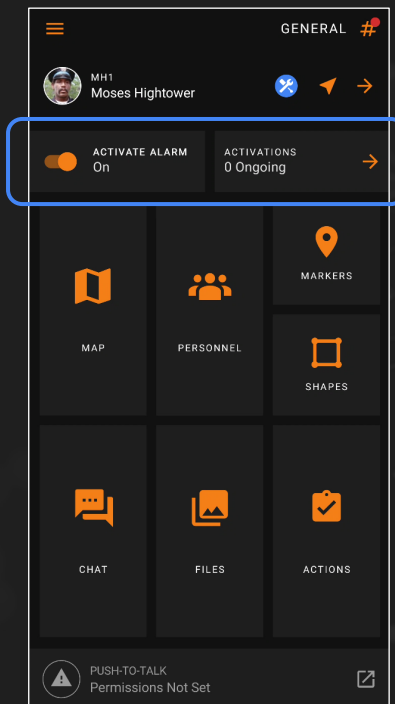
Activate is the call out tool. There are two buttons on the mobile dashboard that correspond to Activate.

Activate Alarm Toggle (Left Button)

The toggle must be set to 'On' in order to receive Activation Notifications.

Activations (Right Button)

Displays the number of current activations (if any). To create a new Activation, tap the Activations button, then tap the Plus (+) icon in the lower right corner of the following screen.

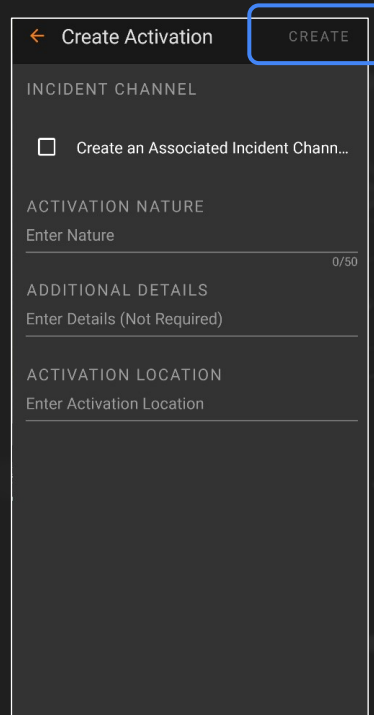


Activate: Creating Activation

To create an Activation, you must provide the Nature of the activation and the Location.

Additional details and the creation of an associated Incident Channel for use in Locate and Connect are recommended, but not required.

Once this information has been entered, tap CREATE in the upper right corner to move to the next screen.



← Create Activation CREATE

INCIDENT CHANNEL

☐ Create an Associated Incident Chann...

ACTIVATION NATURE

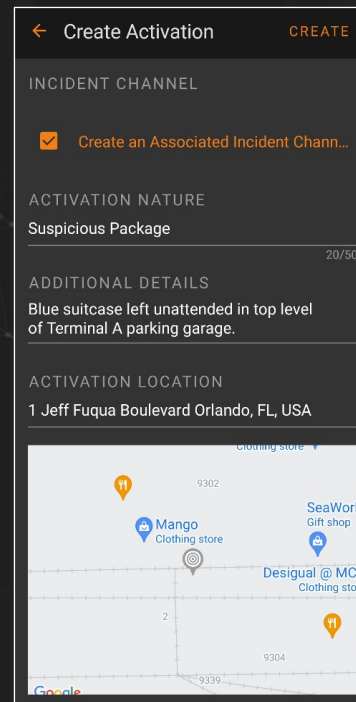
Enter Nature 0/50

ADDITIONAL DETAILS

Enter Details (Not Required)

ACTIVATION LOCATION

Enter Activation Location



← Create Activation CREATE

INCIDENT CHANNEL

☒ Create an Associated Incident Chann...

ACTIVATION NATURE

Suspicious Package 20/50

ADDITIONAL DETAILS

Blue suitcase left unattended in top level of Terminal A parking garage.

ACTIVATION LOCATION

1 Jeff Fuqua Boulevard Orlando, FL, USA

Map showing location with markers for Mango Clothing store, SeaWorld Gift shop, and Desigual @ MC Clothing store.

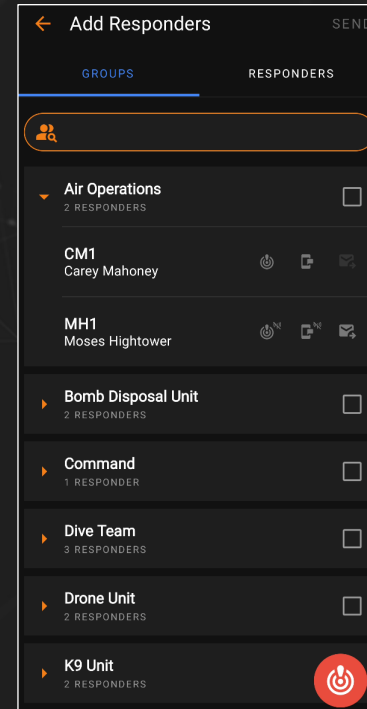
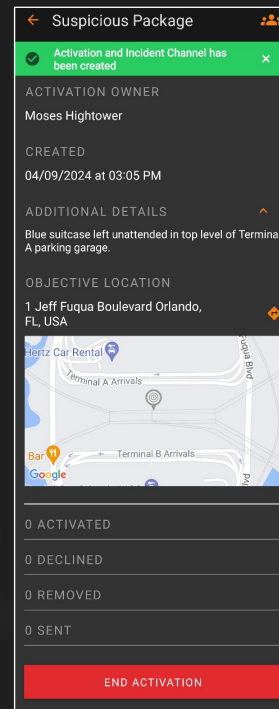
Activate: Creating Activation

The next screen will provide a summary of the Activation Nature, along with a map centered on the Location of the emergency.

To add personnel or groups to the Activation, tap the personnel icon in the upper right corner.

The screen that follows will allow you to select Groups or Individual responders with a check box next to the name. This checkbox indicates the Group or Individual is available for Activation.

Once responders have been selected, tap SEND to initiate the Activation.

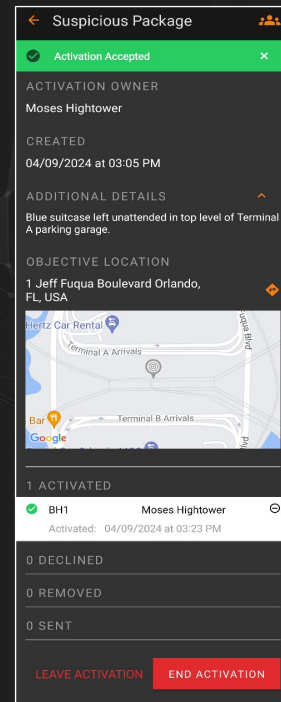
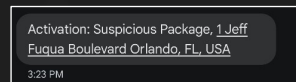
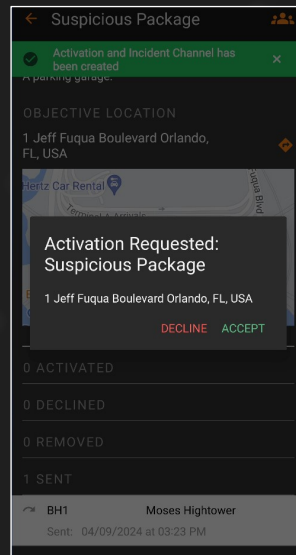


Activate

The Group or Individual responder being activated will receive an Alert on their device, and (if configured) a text message and email as well.

The user being activated must Accept or Decline the Activation or the Alarm will continue to repeat every 30 seconds.

To end an activation, tap the END ACTIVATION button in the lower right corner. This will release all Activated Personnel from the Activation.



Locate Mobile

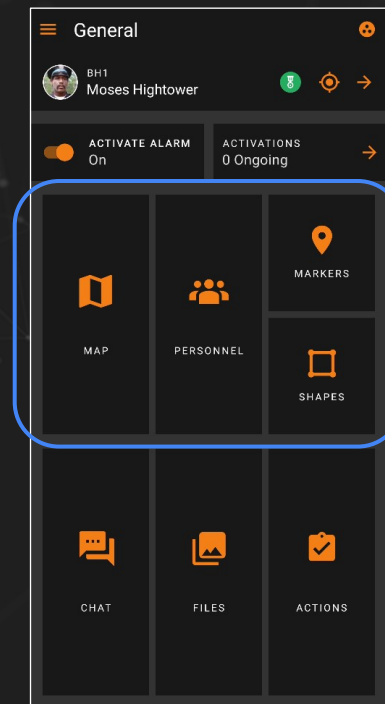
Locate on the Mobile App is controlled by four buttons highlighted in the center of the dashboard.

MAP: Provides access to the map interface

PERSONNEL: Provides a list of users in the current Channel

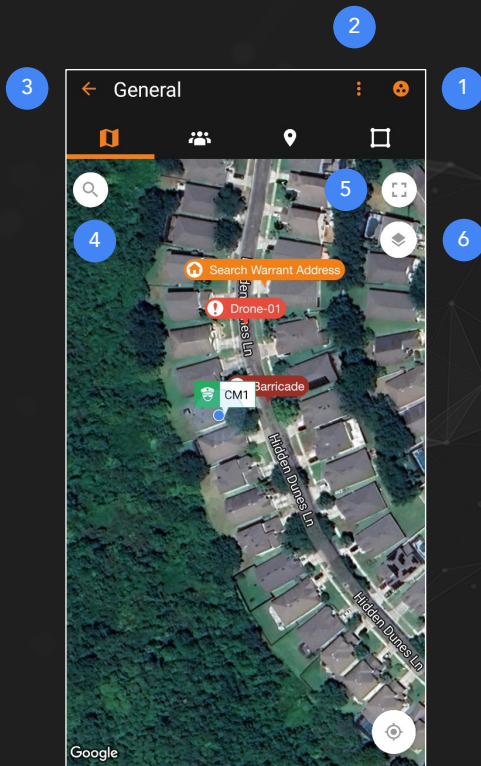
MARKERS: Provides a list of markers placed on the map in the current channel.

SHAPES: Provides a list of shapes placed on the map in the current channel.



Locate Mobile

- 1 – Channel Selector
- 2 – Map Options
- 3 – Map, Personnel, Markers and Shapes Tab.
- 4 – Address Search Tool
- 5 – Full Screen
- 6 – Map Overlays
- 7 – Center Map on signed in user.



Locate Mobile

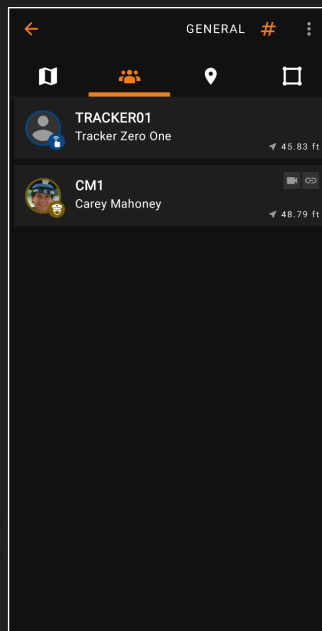
1 – Personnel List

2 – Map Markers List

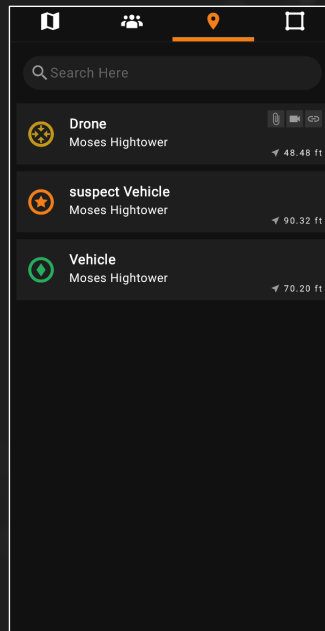
3 – Map Shapes List

All objects are channel specific and listed according to proximity – with the person, marker or shape physically closest to the signed in user.

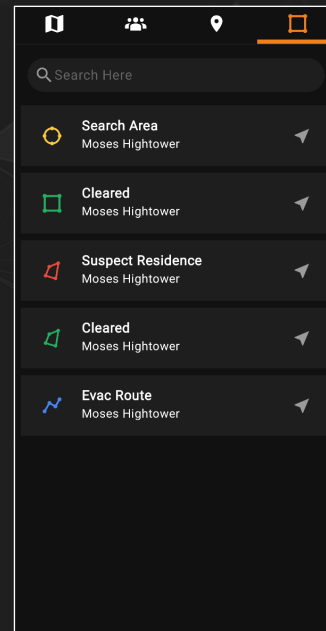
1



2



3



Locate Mobile

1 – Map Overlays:

Allow the user to select the Map Type, Map Details and which Visible Channels are displayed

2 – Map Options:

Allows the user to select Personnel Options, Marker Options, Shape Options, Clustering Options and the Unit of Measurement

1

← Map Overlays

MAP TYPE


Standard


Satellite


Night Mode

MAP DETAILS


Traffic

VISIBLE CHANNELS

☒ GENERAL

☐ EAST DIVISION / AIRPORT DIVISION

☐ HOLIDAY PARADE

☐ LAKE NONA MUSIC FESTIVAL

☐ SUSPICIOUS PACKAGE 04-09-2024

☐ SUSPICIOUS PACKAGE 04-09-2024 (1)

☐ CAMERA DEMO

2

← Options

PERSONNEL OPTIONS

☒ Show Stale Connections

☒ View Icon and Callsign

☐ View Icon Only

☐ View Callsign Only

MARKER OPTIONS

☐ Hide Map Markers

☒ View Icon and Name

☐ View Icon Only

☐ View Name Only

SHAPE OPTIONS

☐ Hide Shapes

CLUSTERING OPTIONS

☒ Cluster Personnel and Markers

SYSTEM OF MEASUREMENT

☒ Imperial (USA)

☐ Metric

Connect Mobile

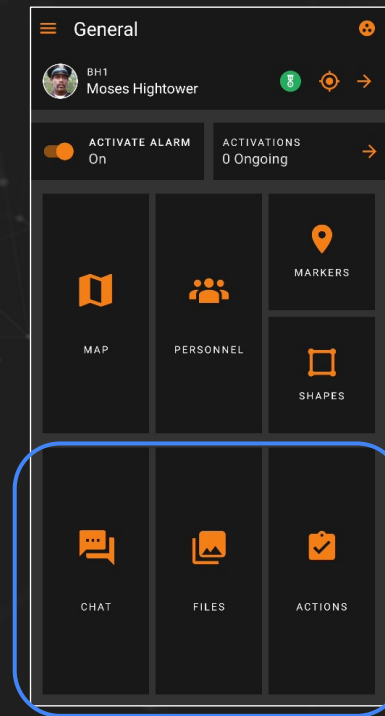
Connect is a real time messaging tool that allows you to communicate and coordinate with other team members in your channel.

The controls for Connect are the bottom three buttons on the dashboard.

Chat allows you to send text, photo and video messages.

Files displays all attachments in the channel.

Actions allows you to assign, send and receive acknowledgements, To-Do tasks with other members of the channel.



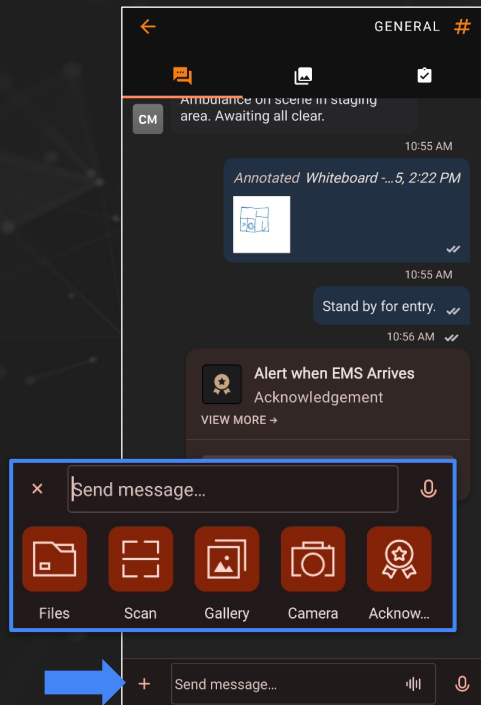
Connect Mobile: Chat Tab

The Chat Tab is the primary interface for Connect. You can send text messages by simply entering text as you would any other text application.

You can also send Photos, Videos, Voice messages, large format text messages, Whiteboard sketches, and more.

To view your options, tap on the plus '+' icon next to the text message field at the bottom.

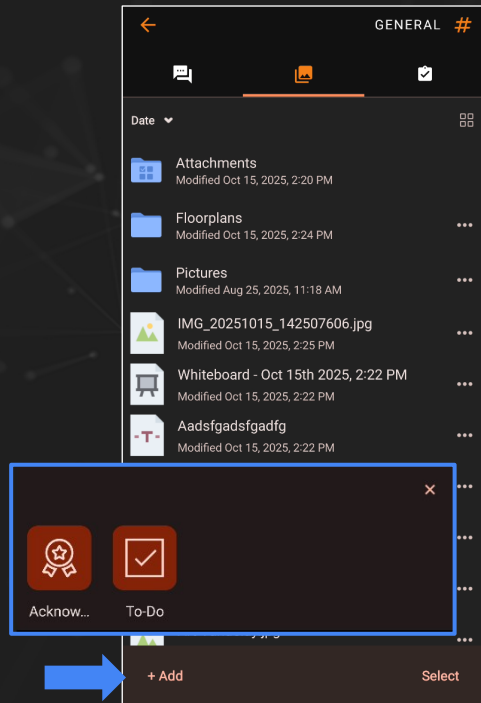
Note: All communications in Connect are encrypted and stored in the cloud – including Photos and Video – and NOT on the Mobile Device.



Connect Mobile: Chat Tab

The File Tab allows you to manage the files placed in the Channel through Connect.

To add files, you can submit them through the Chat Tab as previously described or you can submit them here by tapping the '+ Add' link in the lower left corner.

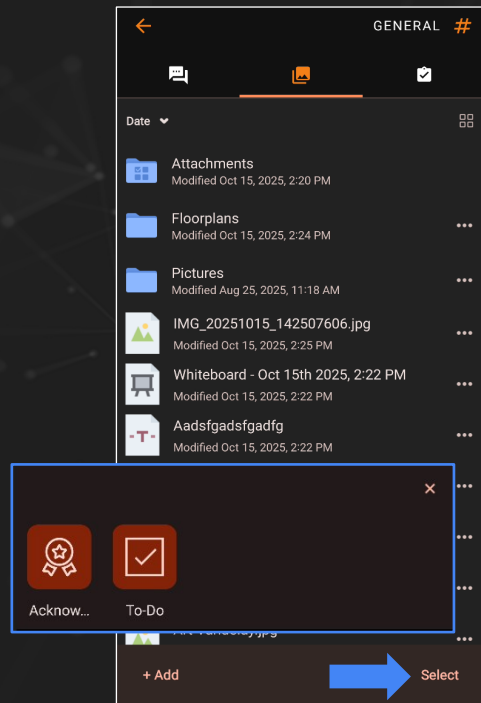


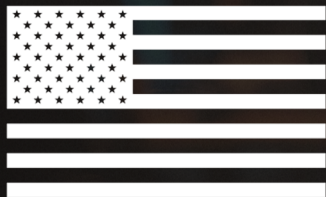
Connect Mobile: Actions Tab

The Actions Tab allows you to manage the Acknowledgements and To-Dos received or sent in the Channel through Connect.

The tab will show any action items waiting on your input or pending the action of someone else. You may also view completed actions by clicking the 'View Completed' button in the center of the page.

To add an Actionable task, you can submit them through the Chat Tab as previously described or you can submit them here by tapping the '+ Add' link in the lower right corner.





24/7 U.S. Based Customer Support

