

Dignitary Protection with Intrepid Response



The Challenge

On Sunday August 25, 2024, Lt. Tom Valdez of the Hernando County, Florida Sheriff's Office was notified that a Vice-Presidential candidate would be holding an election event in his jurisdiction just four days later. Given the heightened security concerns following a recent assassination attempt on a Presidential candidate in Butler, PA, seamless multi-agency collaboration was an absolute priority.

Recognizing the critical need for seamless coordination, the Secret Service requested additional support for this high-profile operation. Lt. Tom Valdez introduced Intrepid Response as the solution, enabling all participating agencies to operate from a unified platform for real-time communication, strategic planning, and mission execution.

The mission spanned over 110 acres and involved multiple agencies, include the Hernando County Sheriff's Office, Hillsborough County, Pasco County, Tampa Police Department, and Secret Service. The complexity of the operation was further heightened by sniper teams, drone surveillance, and airspace monitoring, all requiring rapid multi-domain communication, precise coordination, and instant response to potential threats.



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The Solution

With little time to prepare, Lt. Valdez immediately turned to Intrepid Response to begin mission planning towards a comprehensive protection strategy, ensuring that all agencies could collaborate over a real-time operating picture.

Once the plan was in place, Lieutenant Valdez was able to easily make the plan visible to every other collaborating agency. With ease and efficiency, all personnel could glance at their phone to determine where they needed to be.

Intrepid Response Key Capabilities

Interactive Mapping & Route Planning

Easily define perimeters, motorcade routes, checkpoints, and security posts using Intrepid's built-in, customizable shapes and markers.

Seamless Multi-Agency Communication

Enabled real-time information sharing between all participating agencies, eliminating miscommunication and delays.

Mission Transparency

Ensured every team member had instant access to operational plans via the mobile and web platforms with a clear understanding of where they needed to be and the information they needed to know.

"It was amazing to really see Intrepid Response in action during such a large-scale event. I was able to pre-plan the entire mission in Intrepid Response, forward the pre-plan to every other agency to ensure that everyone clearly understood the plan. I had zero questions during the briefing because the pre-



planning within Intrepid Response was so accessible, detailed, and clear," said Lt. Valdez.

Within the command center, Intrepid Response was up and running throughout the mission. Intrepid Response served as the central hub for real-time coordination inside the command center. A dedicated scribe transcribed all radio communications into Intrepid Response, ensuring a live digital record of mission updates, intelligence, and incident reporting. Everyone knew what was going on during the mission.

"Communication is the biggest concern during any operation. With Response, we can communicate more clearly and completely than ever before. Everyone knew what was going on during the mission, said Lt Valdez. "It was also great to have a complete record of the mission within Intrepid Response for the after-action report to show the command staff, They now know how amazing it is,"

With Intrepid Response, teams were able to communicate and see the full picture at any time during the operation. Lt Valdez was confident that even if something unplanned occurred, his team would be able to make quick adjustments and easily communicate with the flexibility and adaptability of Intrepid Response to ensure success.

"Anyone involved in law enforcement knows that radios being patched together never sound good. With Intrepid Response, we don't have to worry about not being able to understand other agencies. Every bit of information is easily communicated through the app, which also helps keep radio channels clear." – Lt Tom Valdez



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The Impact

With Intrepid Response, law enforcement teams operated with a level of efficiency and coordination that was previously unattainable.

Enhanced Real-Time Awareness

Live tracking allowed command staff to monitor field movements and verify security checkpoints in real time.

Frictionless Inter-agency Collaboration

Participating agencies could see mission details at a glance — without relying on inefficient radio chatter.

Rapid Adjustments

The flexibility of the platform ensured that any unplanned developments could be addressed instantly, keeping the mission on track.

Lt. Valdez monitored his teams in real time, watching as they secured the area, reached assigned positions, and reported their statuses — leading to a successful event with zero security incidents.

“Multi-agency interoperability had always been an issue, but with Intrepid Response, we never have to worry about miscommunication or missed details. Teams clearly communicate and see the full picture at any time during the operation,” he added.

Why Intrepid Response

Intrepid Response is a highly interactive tool that enables teams to securely communicate, coordinate, and collaborate over a common operating picture.

Empower Teams

Accelerate informed decision and improve response times in high-stress situations.

Enable Interoperability

Multi-agency collaboration is made easy with native, on-the-fly mutual aid capability.

Drive Efficiency

Automate critical workflows for faster, more accurate resource and data management.

Enhance Safety

Provide actionable and digestible information while reducing radio congestion.

By bridging the gap between field personnel and command centers, Intrepid Response is redefining public safety operations, ensuring speed, accuracy, and efficiency during critical incidents and day-to-day operations.

Lt. Valdez also emphasized Intrepid Response's Unmatched Value: “Intrepid outperforms other solutions at a fraction of the cost. Intrepid's functionality and price point are a major benefit for government agencies.”



Visit our website or contact us today to schedule a demo and learn how Intrepid Response can revolutionize your operations.